# INTRODUCING SERVICE navigators

#### YOUR GUIDE TO ELEVATE YOUR PROGRAM

The Connecticut Office of Early Childhood (OEC) has been working hand-in-hand with providers to build out Elevate, Connecticut's Quality Improvement System. This system is intended to connect providers with new and current supports, regardless of your setting or accreditation status.

For several years, **Staffed Family Child Care Networks** have offered Service Navigation to family child care providers. Now, we are introducing Service Navigation to all Connecticut providers.

#### What is Service Navigation?

Service Navigation is human connection. The OEC knows how important that connection is for each and every one of us, both personally and professionally.

Service Navigators guide providers in all settings by connecting them with the tools and resources you need to reach your goals:

- △ Children's Learning & Development
- Leadership Development
- Business Operations
- Connecting with Families
- Connecting to Community

## How can providers connect with Service Navigation?

Staffed Family Child Care Networks already offer Service Navigation. If you are already connected to a Network, please reach out to them for continued support and Service Navigation. If you are in need of a Service Navigator, please reach out to your regional contacts (to the right).

## Elevate your program today with Service Navigation!



To learn more and to identify the contact for your town, please visit: www.ctoec.org/elevate

### SERVICE NAVIGATORS

North Central CT Deana Miranda Deana.Miranda@ct.gov 860-500-4512

South Central CT Diana Reyes Diana.Reyes@ct.gov 860-500-4483

Northwest & Southwest CT Karin Bent Karin.Bent@ct.gov 860-500-4487

Northeast & Southeast CT Pamela Levasseur Pamela.Levasseur@ct.gov 860-500-4520

